

§ 19.2-10.2. Administrative subpoena issued for record from provider of electronic communication service or remote computing service.

A. A provider of electronic communication service or remote computing service that is transacting or has transacted any business in the Commonwealth shall disclose a record or other information pertaining to a subscriber to or customer of such service, excluding the contents of electronic communications as required by § [19.2-70.3](#), to an attorney for the Commonwealth pursuant to an administrative subpoena issued under this section.

1. In order to obtain such records or other information, the attorney for the Commonwealth shall certify on the face of the subpoena that there is reason to believe that the records or other information being sought are relevant to a legitimate law-enforcement investigation concerning violations of §§ [18.2-47](#), [18.2-48](#), [18.2-49](#), [18.2-346](#), [18.2-347](#), [18.2-348](#), [18.2-349](#), [18.2-355](#), [18.2-356](#), [18.2-357](#), [18.2-374.1](#), and [18.2-374.1:1](#), former § [18.2-374.1:2](#), and § [18.2-374.3](#).

2. By operation of law, the subpoena shall be sealed upon written certification by the attorney for the Commonwealth that there is reason to believe that notification or disclosure of the existence of the subpoena may have an adverse result. "Adverse result" includes, but is not limited to, endangering the life or physical safety of an individual, flight from prosecution, destruction or tampering with evidence, intimidation of potential witness, or otherwise seriously jeopardizing an investigation or unduly delaying a trial.

23. On a motion made promptly by the electronic communication service or remote computing service provider, a court of competent jurisdiction may quash or modify the administrative subpoena if the records or other information requested are unusually voluminous in nature or if compliance with the subpoena would otherwise cause an undue burden on the service provider.

B. All records or other information received by an attorney for the Commonwealth pursuant to an administrative subpoena issued under this section shall be used only for a reasonable length of time not to exceed 30 days and only for a legitimate law-enforcement purpose. Upon completion of the investigation the records or other information held by the attorney for the Commonwealth shall be destroyed if no prosecution is initiated.

C. No cause of action shall lie in any court against an electronic communication service or remote computing service provider, its officers, employees, agents, or other specified persons for providing information, facilities, or assistance in accordance with the terms of an administrative subpoena issued under this section.

D. Records or other information pertaining to a subscriber to or customer of such service means name, address, local and long distance telephone connection records, or records of session times and durations, length of service, including start date, and types of service utilized, telephone or instrument number or other subscriber number or identity, including any temporarily assigned network address, and means and source of payment for such service.

E. Nothing in this section shall require the disclosure of information in violation of any federal law.

